

# FURIZON RESERVED AREA – Documentation

Starting from Furizon Zenith (2025), furizon has renewed the management of convention tickets for the users. We have now switched to an unified registration system where you sign up once with your personal information and, from there, you can book this and future events using your same account every time. This is a documentation explaining in detail how to use the Tnew reserved area

## SUMMARY:

- Sign up
- Buy a ticket and/or a room
- Modify your order
- Adding a room to a ticket
- Upgrading your room
- Rooms and orders exchange
- Creating a room
- Inviting other attendees to the room
- Management of the room
- Management received room invitations
- Transfer/exchange room
- Transfer full order
- Add a new fursuit to your reserved area
- Change your username / fursona name
- Upload your badge
- Event media uploads

## Sign up

To book a ticket and room for Furizon, you must first sign up for the reserved area. Visit our reserved area's page (link will be available soon. Stay updated on our telegram channel) and complete the form with your personal information. Ensure that the data you provide matches your official ID, as it will be used for insurance purposes, billing/invoicing, and issuing the Furizon membership card. As required by law, A.P.S. Furizon must provide this card to all event participants. Furizon reserves the right to verify the information provided by requesting your ID during check-in at the event site.

Nickname \*

Enter your nickname

Won't be used for log in

Email \*

Enter an email address

Password \*

Enter a password



Must be at least 6 characters long

Confirm password \*

Confirm your password



Must be the same as the password

### Personal info

First name \*


Enter your first name

Last name \*

Enter your last name

### Birth data

Birthday \*

gg/mm/aaaa 

Birth country \*

Select your birth country

Birth region

Enter the region you were born in

Birth city \*

Ex: Barcelona

### Residential data

Country \*

Enter your current country

Region

Enter your region

City \*

Enter the city you're living in

Zip code \*

Enter the city's zip code

Address \*


Enter your address

Prefix \*

Es: Italy (+39)

Phone number \*

Enter your phone number

 Why are you asking this data?

Italy's laws make this data necessary to perform any sort of purchase and membership subscription. Be sure to check the [privacy policy](#).

By checking this box, you declare to be an adult and accept the convention's [terms and conditions](#).

By checking this box, you declare you've read and accepted the [privacy policy](#).

 Register

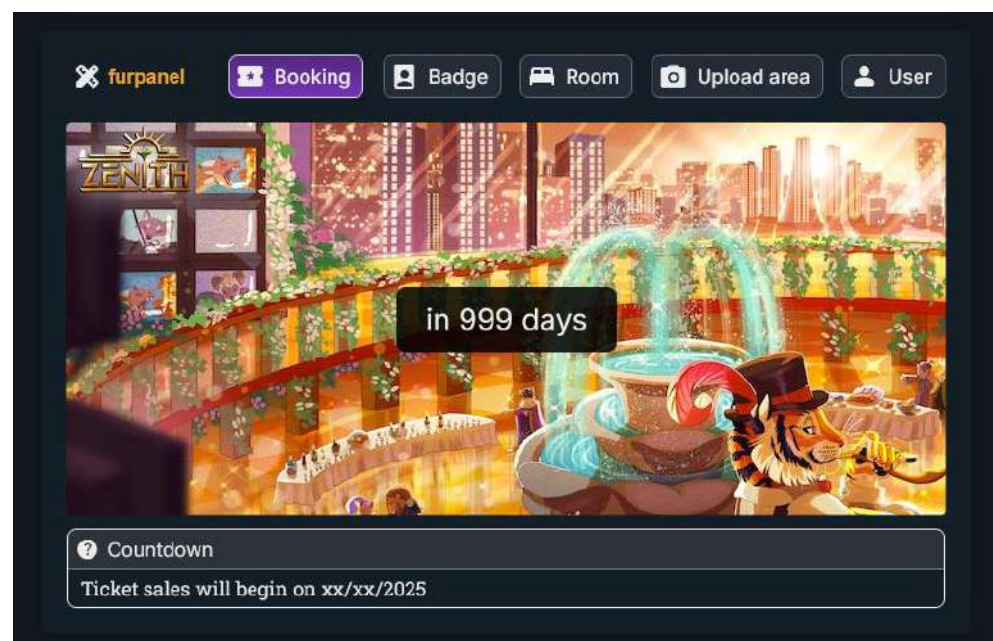
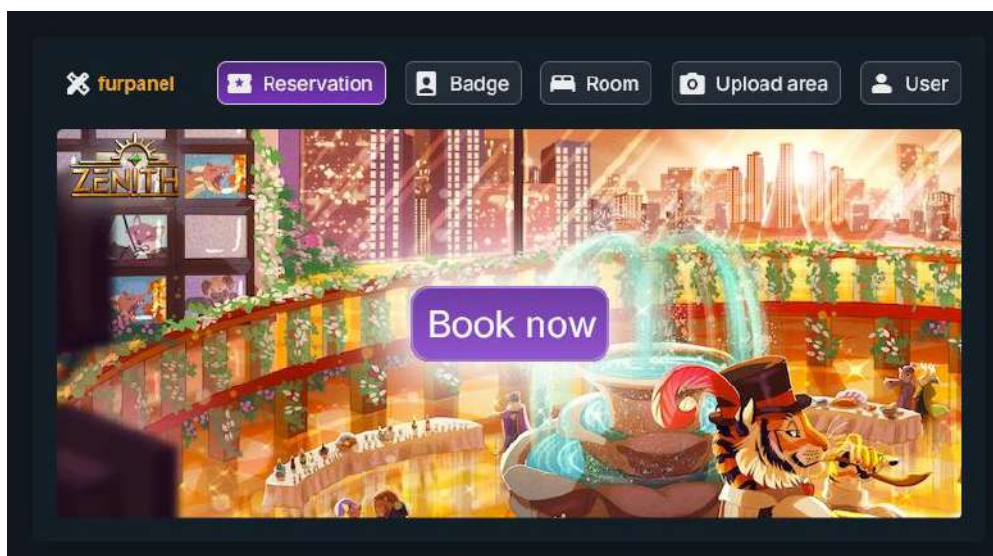
[or log in here](#)

You can edit your personal information at any time from the **User's tab** in your reserved area. Be sure to keep them up to date! For more security, we will ask you to confirm your personal information at every different event you want to attend.

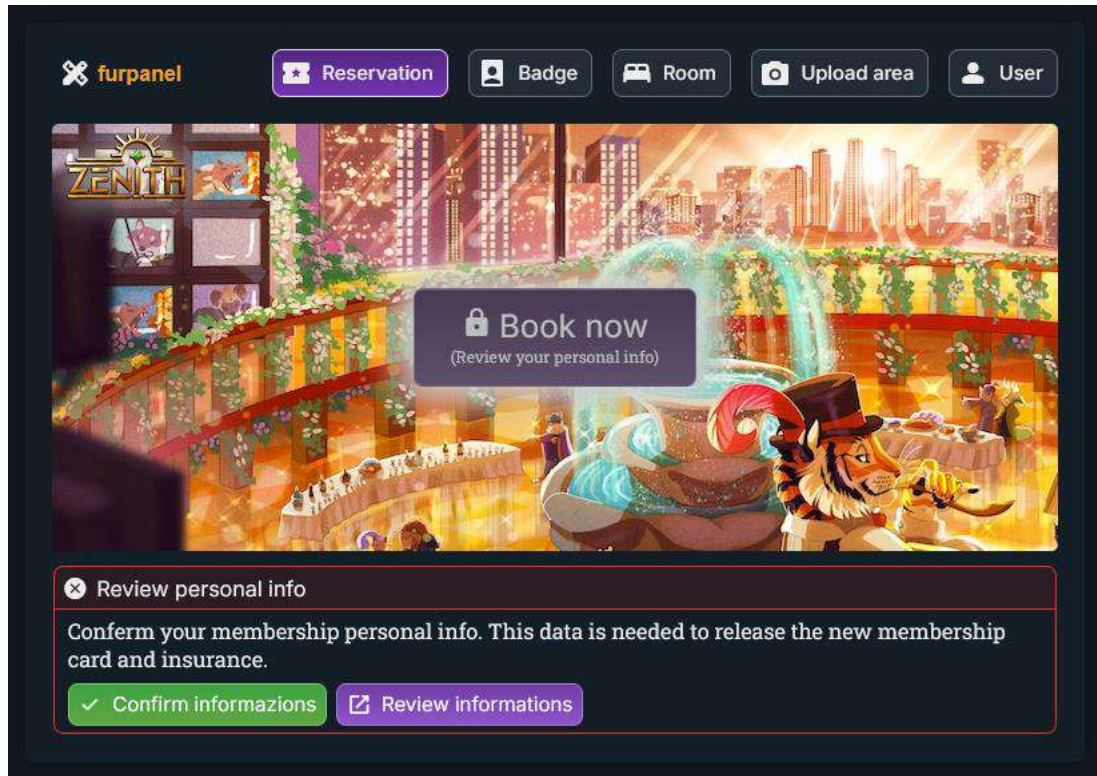
After signing up you will also need to confirm your e-mail. We will use e-mail for official, critical, communications regarding your reservation and room settings

## Buy a ticket and/or a room

By going in the **Reservation's tab** you can visualize, edit or make a new order. If the registration has not opened yet, there you will see a countdown which should become a button once it is done.



At each event we ask you to review your personal information previously set in the registration process to make sure it is up to date. **This step is mandatory**, without it you will not be able to proceed to place an order for the event. Do not worry, we will remind you with a popup to confirm your information



By clicking the 'Book Now' button, you will be redirected to our shop. Please note that the shop link is unique to each user; **do not share it with others.**

On the first screen, you can choose to purchase either a convention ticket alone or a ticket bundled with a room. Daily tickets will also be displayed here once they become available.

Please be aware that you can make only one selection at this stage. Clicking the 'Proceed with Checkout' button will take you to the add-on selection screen.

## Tickets

Regular ticket €10.00  
incl. 5% VAT Incl  Select

Daily tickets  Select

## Room

Main hotel - Single + Ticket €70.00 **SOLD OUT**  
 Waiting list

Main hotel - Triple + Ticket €65.00  
incl. taxes  Select

Overflow hotel - Double + Ticket €60.00  
incl. taxes  Select

Proceed with checkout

*These are sample images. Prices and product are not real and may vary from event to event*

Once you reach the second screen, you can rest assured that the room and ticket you previously selected are reserved for you until your cart expires. From this point onward, there is no need to rush your order.

In the add-on tab, you can enhance your order by selecting additional features. If you have selected a room, you will have the option to extend your stay for early and/or late dates. If you have chosen a daily ticket, you will be prompted to select the desired day(s).

Additionally, all users can purchase ticket sponsorships (see here for details on sponsorship pledges available to attendees), membership cards, and extra fursuit slots. If you do not have an active membership card for the event dates, the system will attempt to add one to your order automatically. If this does not happen, or if you modify your selection, do not worry—your reserved area will notify you if you have purchased multiple membership cards for the event year or if you still need to purchase one. This can be addressed later by modifying your order.

# Checkout



For some of the products in your cart, you can choose additional options before you continue.

Additional options for **Main hotel - Triple + Ticket**

**Extra days**

Early arrival	€75.00	<input type="checkbox"/> <a href="#">Select</a>
Late departure	€75.00	<input type="checkbox"/> <a href="#">Select</a>

**Membership card**

Membership card	€10.00	<input type="checkbox"/> <a href="#">Select</a>
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**Sponsorship**

Sponsorships €100.00 – €120.00

Sponsor	€100.00	<input type="checkbox"/> <a href="#">Select</a>
Super sponsor	€120.00	<input type="checkbox"/> <a href="#">Select</a>

**Extra fursuit badges**

You can choose up to 99 options from this category.

Fursuit badge	€2.00 incl. 5% VAT incl	<input type="text" value="0"/>
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[Go back](#)

[Continue](#)

*These are sample images. Prices and product are not real and may vary from event to event*

By clicking 'Continue,' you will proceed to the third screen, where you need to provide your personal billing information. These fields will be pre-filled with the details you entered during the registration process, but we kindly ask you to review and confirm the accuracy of the information.

As a reminder, once an item is in your cart, it is reserved for you until the cart expires, so there is no need to rush while reviewing or entering your personal details.

## Checkout



Before we continue, we need you to answer some questions.  
You need to fill all fields that are marked with \* to continue.

**Contact information**

**Email\***

Make sure to enter a valid email address. We will send you an order confirmation including a link that you need to access your order later.

**Email address (repeated)\***

Please enter the same email address again to make sure you typed it correctly.

**Phone number**  +39

Phone number

**Invoice information**

Individual customer  
 Business or institutional customer

**Name\***  Given name  Family name

**Address**  Street and Number

**ZIP code**  ZIP code

**City**  City

**Country**  Italy

**Internal reference**  Internal reference  
This reference will be printed on your invoice for your convenience.

**Beneficiary**  Beneficiary

**Main hotel - Triple + Ticket**

**Selected add-ons** Membership card

**+ Early bid**

**Attendee name**  Given name  Family name

**Attendee email**  Attendee email

**Company**  Company

**Address**  Street and Number

**ZIP code**  ZIP code

**City**  City

**Country**  Italy

On the next screen, you will select your preferred payment method. The actual payment will only be processed after you have reviewed and confirmed the details of your order.

## Checkout



Please select how you want to pay.

**Pay through XPay**

After you submitted your order, we will redirect you to our payment provider to complete your payment. You will then be redirected back here to get your tickets.

By proceeding, you will be directed to a screen displaying all the items in your cart along with the personal information you previously provided. To complete your order, simply click 'Place Billing Order'.

## Review order

Please review the details below and confirm your order.

**Your cart** [Add or remove tickets](#) 23:21

<b>Main hotel - Triple + Ticket</b>	1	€65.00	<b>€65.00</b> <small>incl. 5% VAT incl</small>
<b>+ Early bid</b> Luca Sorace luca.sorace@furizon.net		€10.00	<b>€10.00</b> <small>incl. 10% VAT</small>
<b>+ Membership card</b>		€10.00	<b>€10.00</b>
<b>Total</b> One product			<b>€85.00</b>

The items in your cart are reserved for you for 23 minutes.

**Payment** [Modify](#)

On the next screen you'll be prompted with the payment provider you have selected

**Invoice information** [Modify](#)

<b>Name</b>	Luca Sorace
<b>Address</b>	
<b>ZIP code and city</b>	
<b>Country</b>	Italy

**Contact information** [Modify](#)

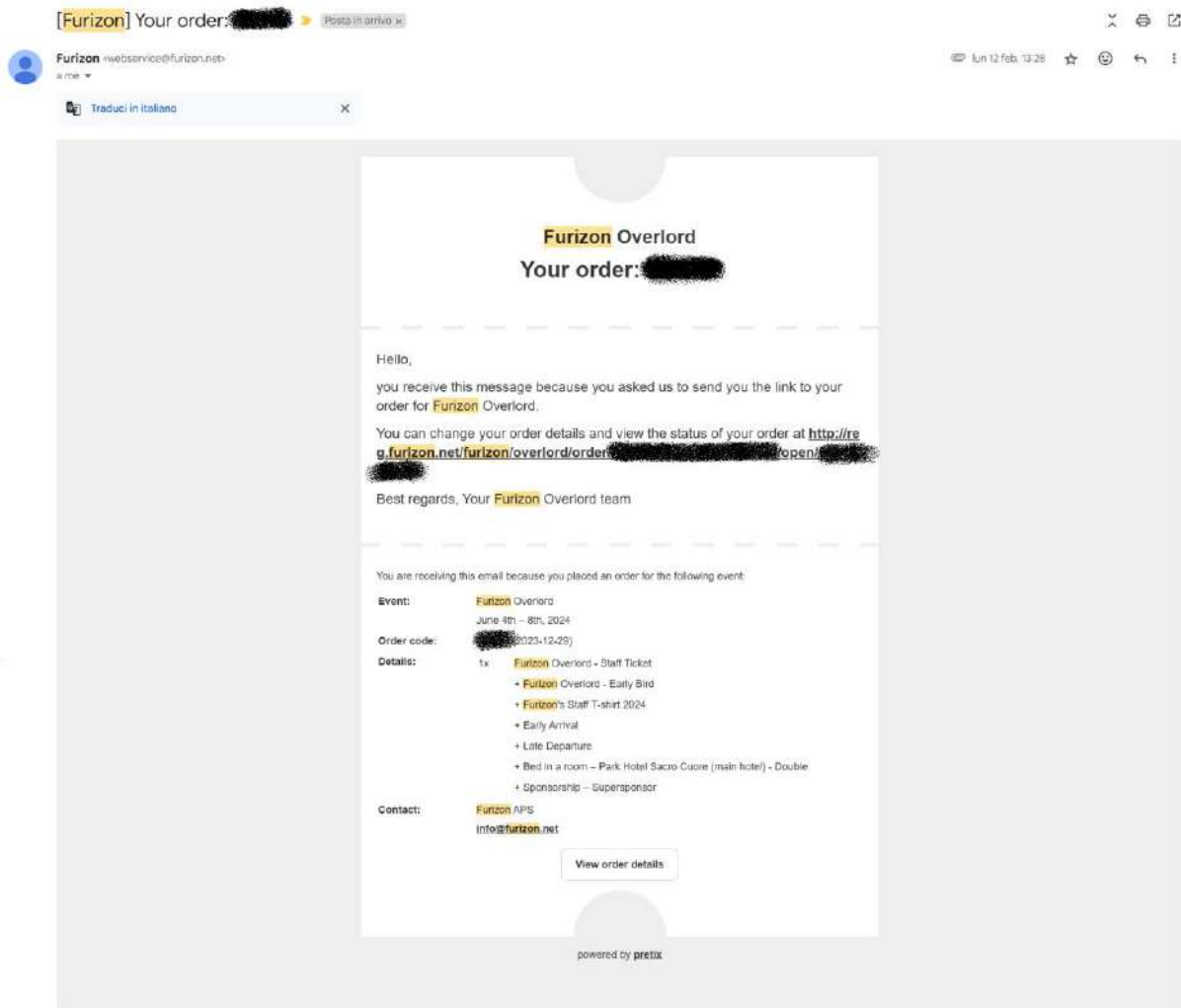
<b>Name</b>	Luca Sorace
<b>Email</b>	luca.sorace@furizon.net

[Go back](#) [Place binding order](#)

*These are sample images. Prices and product are not real and may vary from event to event*

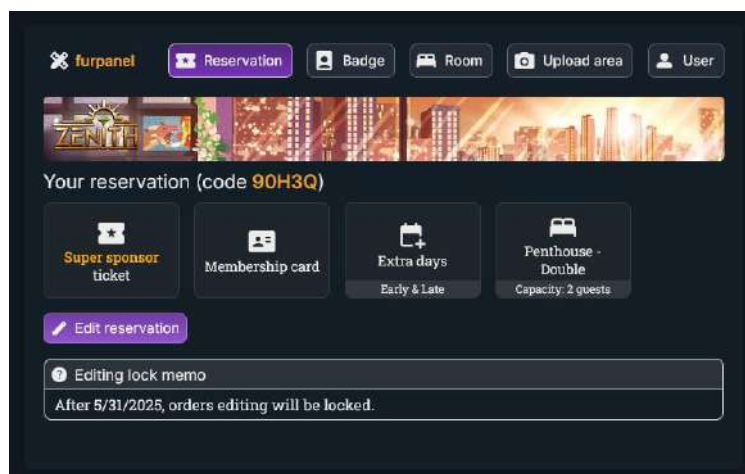
At this stage, your order is complete, and you will have some time to finalize the payment. For details on our payment policies, please check [here](#) . If you selected an external payment provider (e.g., PayPal, XPay, etc.), you will be automatically redirected to their platform to complete the payment. If you wish to delay your payment or encounter an error during the process, a link has been sent to your email. Please use that link to proceed with the payment.





The link will take you to the reserved area, where you will find an option to retry the payment. Please ensure you open the link from your email first; otherwise, your recent order may not appear on your page.

Once the payment is completed, you will be redirected to your reserved area page, where you can view the status and details of your order.

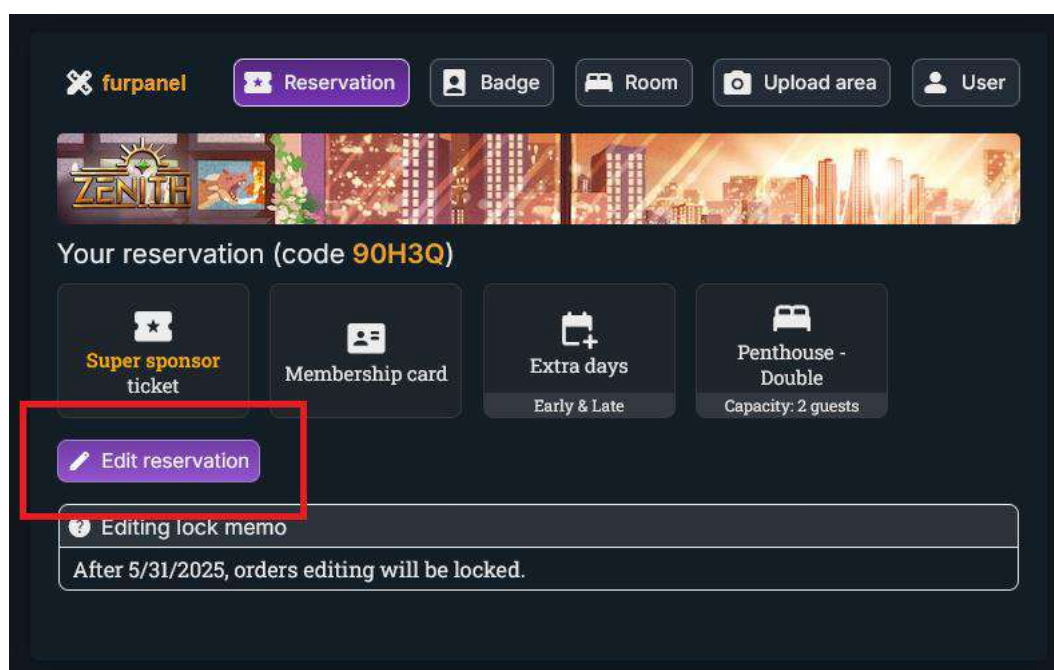


## Modify your order

You are free to modify your order by adding daily days, changing your sponsorship plan, adding a membership card, or buying more fursuit slots. The only policies we apply are:

- You cannot remove or downgrade any item you have already bought. If, in an extreme case, you need or you are prompted to do so, contact a member of the staff.
- Due to external constraints (e.g., the need to order sponsorship gadgets or inform our partner hotels about the number of guests for early and late stays), we may impose time and/or quota limits on order modifications.

To edit your order, open your reserved area, go to the “*Registration*” tab, and click the “*Edit reservation*” button. You will be redirected to our shop where you will be able to choose the new addons to add to your order.

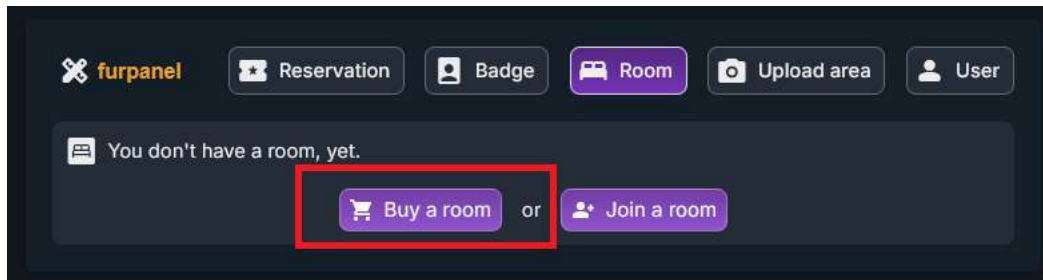


By clicking continue, we will show you a screen where you must review your order’s changes.

After clicking “*Perform changes*” you will be prompted to choose which payment method you prefer for paying the differences between what you originally paid and the new amount. After confirming again that this is your desired payment provider, you will be redirected to its page to complete the payment.

## Adding a room to a ticket

If you have already purchased a ticket without booking a room, you can still book a room later. To do so, log in to your reserved area, navigate to the 'Registration' or 'Room' tab, and click on 'Buy a Room'.



It will open a pop-up menu with the various rooms we offer. From there, you can also see their availability, which we try to keep updated in real time with a best-effort manner. After you have selected your desired room, click confirm and we will try to book the room for you.

### Buy a room

Select a room type Reload

**Availability warning**  
Room availability may change while ordering a room, refresh in order to get the latest count of rooms left.

- Double Room**  
€616.00  
429 left
- Triple room**  
€720.00  
153 left
- Junior Suite - Double**  
€1000.00  
199 left
- Penthouse - Double**  
€1320.00  
100 left

Cancel Next

### Buy a room

Your selection

**Double Room**  
€616.00  
429 left

**Order warning**  
 By checking this, you acknowledge that the requested change to your order cannot be reversed automatically. Please contact support, in case you want to go back.

Back Complete order

If everything goes well, you will be redirected to our shop's page to complete your payment.

## Upgrading your room

If you have already booked a room and there is still availability, we offer the option to upgrade your booking under certain conditions:

- You must retain the early/late options previously purchased. Please note that changing your room will also affect their prices, and you will need to pay the difference.
- If you purchased early or late options and there is a limited quota for them, they must also be available for the new room.
- The total price of the new room, including the new early and/or late options (if applicable), must be higher than the total price of the previous room, including the old early and/or late options.

To upgrade your room, follow the instructions provided in the “*Adding a Room to a Ticket*” section.

## Rooms and order exchanges

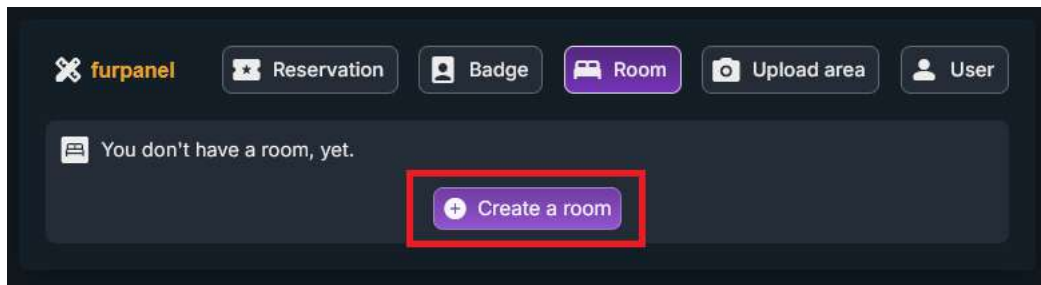
Due to technical limitations, Furizon currently does not implement any waiting list mechanism. Instead, we offer a topic in our telegram group where attendees can search for people who are selling their already paid rooms, to privately organize exchanges and money transfer.

To actual transfer your room or your full booking to someone else, please refer to the “**Transfer/exchange room**” and “**Transfer full order**” sections of this document

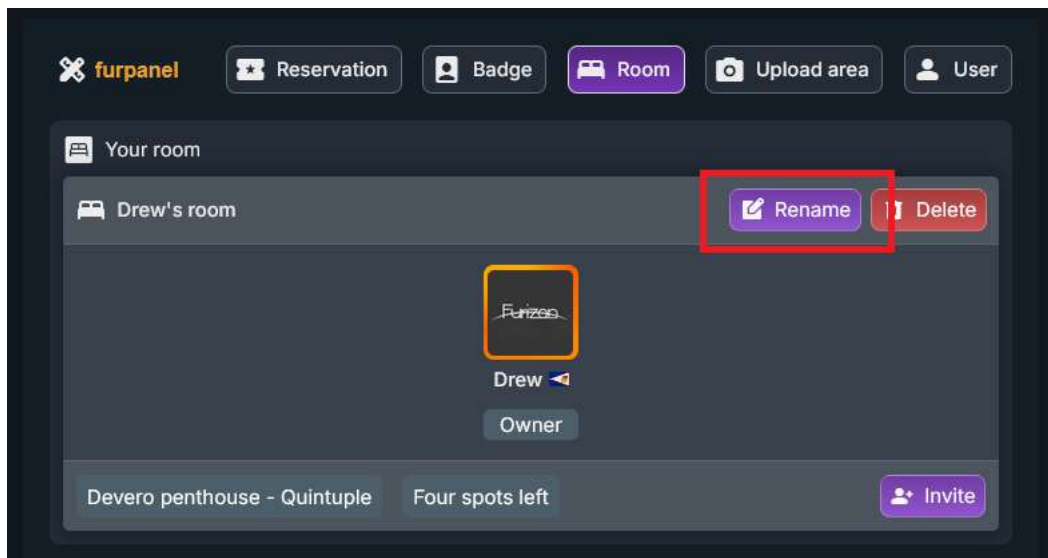
## Creating a room

*Please note that rooms may function slightly differently depending on the Furizon event. Here, we will provide a general explanation of how they typically work. For more specific details, please refer to the event's FAQs.*

After you have made an order, by going on the “*Room*” tab of your reserved area you can find a button to create a room. Note that your order must be on the *paid* status to create a room and that at some Furizon events you must specifically buy a room together with a convention ticket.



After clicking the button, the room will be created with a default name. Use the “Rename” button to add a customized name! It will be displayed on our nosecount, so, please, be respectful. We reserve the rights to edit the name at any time. After the room is created, you will be ready to invite attendees!

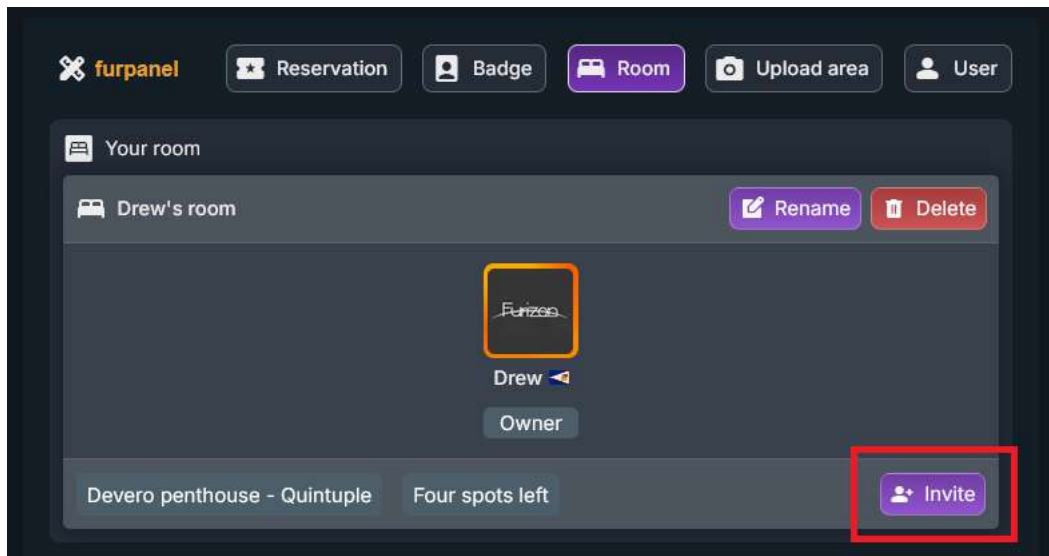


Note: we run automatic sanity checks over rooms from time to time, which control various aspects of the room to check if everything is still ok. If we find any error, we may automatically delete/unconfirm your room or kick any of the members. If this happens, everyone in the room will receive a notification in their e-mail

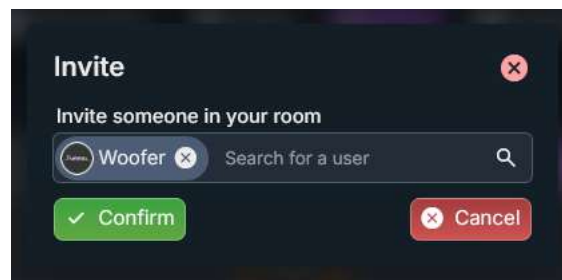
## Inviting other attendees to the room

*Please note that rooms may function slightly differently depending on the Furizon event. Here, we will provide a general explanation of how they typically work. For more specific details, please refer to the event's FAQs.*

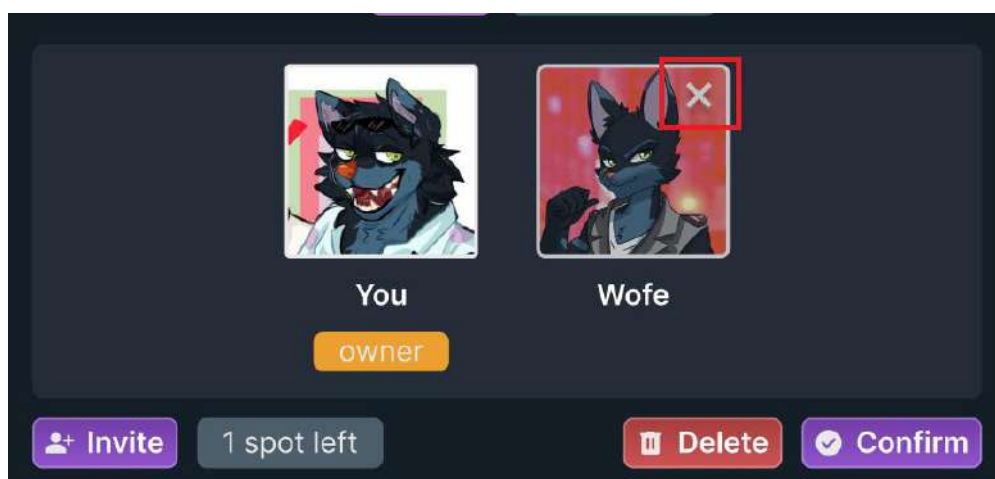
Once you have created your room, if your order is in a *paid* status, you can start inviting other attendees to your room. Go on the “Room” tab of your reserved area and click on “Invite”. For preventing people spamming invites, you cannot invite more people than your room’s capacity.



A popup will appear where you can search and choose the furs you want to invite by their fursona's name. You can send multiple invites at the same time. Keep in mind that you can invite only people who are not already part of a room, they have an order in the *paid* status and based on the event, that have not purchased a room.



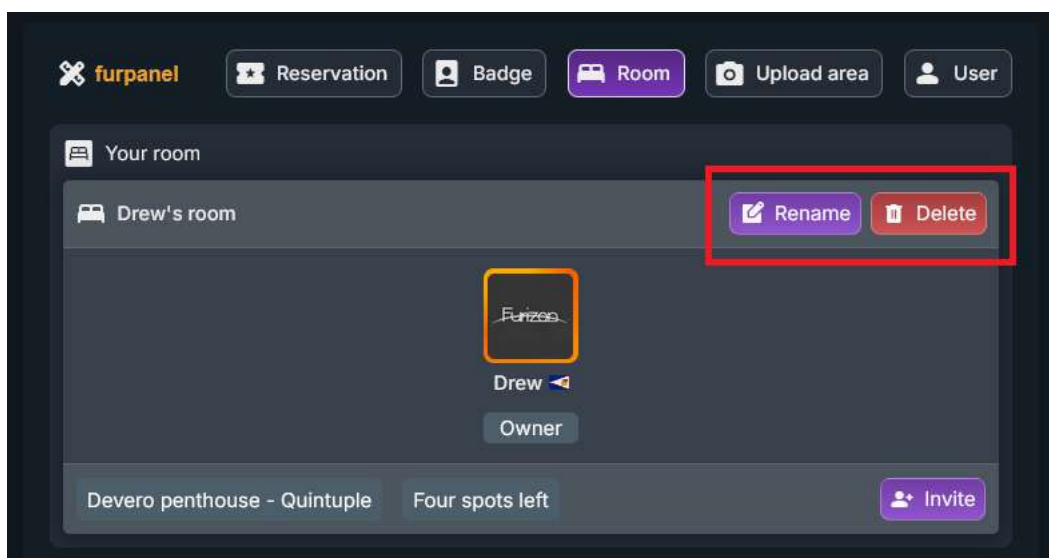
You can cancel an invitation or kick a member of the room, at any time by pressing the X on the user you want to delete.



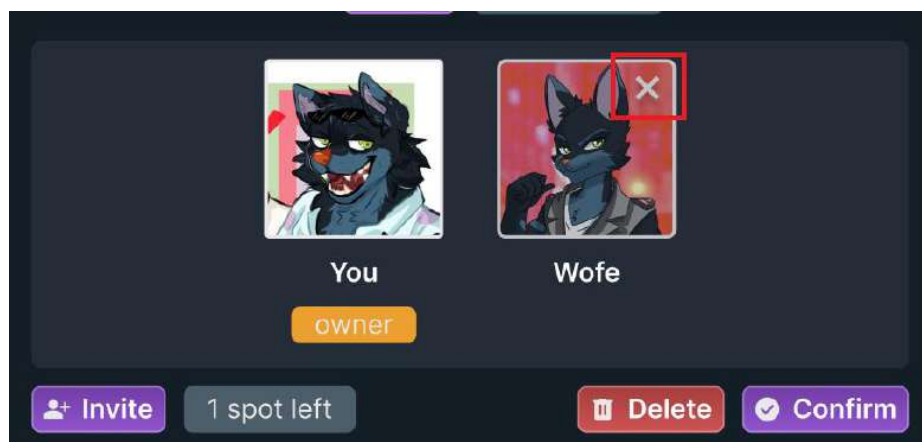
## Management of the room

*Please note that rooms may function slightly differently depending on the Furizon event. Here, we will provide a general explanation of how they typically work. For more specific details, please refer to the event's FAQs.*

You can rename or entirely delete your room by going in the "Room" tab of your reserved area. Remember that your room's name will be displayed on our nosecount, so, please, be respectful. We reserve the rights to edit the name at any time. By deleting your room everyone inside will be automatically kicked first, and they will receive an e-mail about that.



You can cancel an invitation or kick a member of the room, at any time by pressing the X on the user you want to delete.



Some Furizon events may require you to confirm the room to reserve one with the size of the number of people you have in your room at that moment. After the room has been confirmed you cannot invite, nor kick members, transfer room or full order to someone

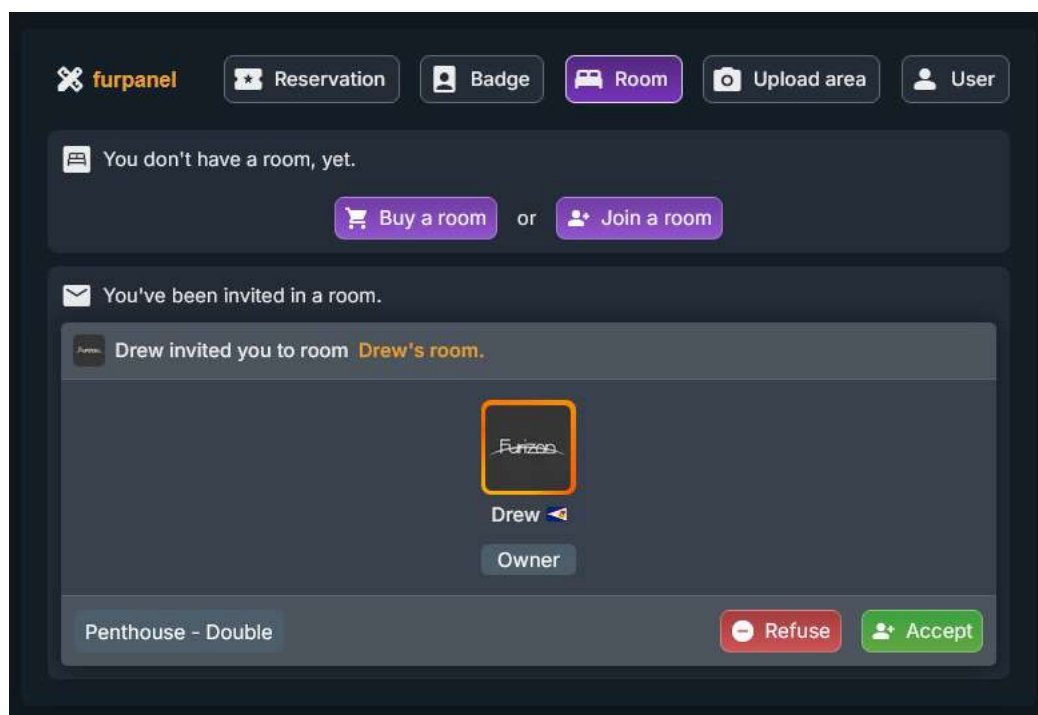


else and delete it. You *may* be able to unconfirm your room, but you would lose the reservation over it. If the sanity check detects an error in your room, it will automatically unconfirm it and you will lose your room reservation until you confirm it again. You will receive an e-mail about that anyway. If in an event you do not need room confirmation at all, no “confirm” button will be displayed at all.

## Management received room invitations

*Please note that rooms may function slightly differently depending on the Furizon event. Here, we will provide a general explanation of how they typically work. For more specific details, please refer to the event’s FAQs.*

By going in the “Room” tab in your reserved area, you can find a list of rooms (together with their details) you have been invited to.



Using the “accept” or “refuse” buttons you can decide to join a room or to delete the invitation. Accepting an invitation will delete all the other invitations. Once you are in a room you can always leave it (if it is not confirmed, an operation which can be done only in certain Furizon event) using the “leave room” button on the page.

To accept an invitation your order must be in the *paid* status.

## Transfer/exchange room

Please note that rooms may function slightly differently depending on the Furizon event. Here, we will provide a general explanation of how they typically work. For more specific details, please refer to the event's FAQs.

On certain events, Furizon allows the room transfer/exchange between users. Furizon does not serve as an intermediary for monetary transactions between users. The users must reach a private agreement between them and must privately exchange money. Be sure you are not into a fraud before sending the money or the room to someone you do not know! Furizon will not be held accountable for any fraud you could receive while exchanging rooms.

Keep in mind that when you exchange a room, you also exchange your Early arrival and Late departure reservations you have bought together with your room

To exchange a room, go in the “room” tab of your reserved area and click on “Exchange room”. A popup will appear where you can search for the user you want to send your room to. After choosing the person, confirm it.

At this point, both you and the “target user” will receive an e-mail where you will have to confirm the exchange. By opening the link in the e-mail, you will land on a page which prompts you to write a confirmation text, before continuing.

After both users have done the confirmation step, the exchange will happen. If you already owned a room, you will be kicked out and the invited user will take your place. If the user is already part of your room, he will simply become the new owner without you being kicked out.

Exchange between room owners is allowed. For example, if A has a double room and B has a triple room, they can exchange the type of room. After the exchange, one will also be in the room of the other, and vice versa. For the exchange to happen, both rooms must not be confirmed and both users' needs to have their orders in *paid* status.

## **Transfer full order**

Please note that rooms may function slightly differently depending on the Furizon event. Here, we will provide a general explanation of how they typically work. For more specific details, please refer to the event's FAQs.

On certain events, Furizon allows the full order transfer between users. Furizon does not serve as an intermediary for monetary transactions between users. The users must reach a private agreement between them and must privately exchange money. Be sure you are not falling into fraud before sending the money or the order to someone you do not know!

Furizon will not be held accountable for any fraud you could receive while transferring full orders.

To transfer your order, you need to go to the “*Registration*” page on your reserved area and click on “*Transfer order*”. Your order needs to be in the *paid* status, if you have a room, it must not be confirmed and the person you are transferring the order to must not have bought an order.

After clicking on the “*Transfer order*” button, a popup will appear where you must search and select the user.

After you have confirmed the user, both you and the “target user” will receive an e-mail where you will have to confirm the transfer. By opening the link in the e-mail, you will land on a page which prompts you to write a confirmation text, before continuing.

After both users have done the confirmation step, the transfer will happen. If you had a room, you will be kicked out and the other user will take your place.

## **Add a new fursuit to your reserved area**

### **THIS SECTION IS CURRENTLY NOT AVAILABLE YET**

With the new reserved area, you can save multiple fursuits on your account and then choice, event basis, which ones are you bringing. At the event site, you will receive a badge of the fursuits you say you will bring with you. For event-security reasons, you **must** always have the fursuit badge with you while wearing it in public spaces. For this reason, pay attention to mark all the fursuits you plan to wear at Furizon!

For managing your fursuits go in the “*Badge*” tab of your reserved area. Here you can find a list of the fursuits you have registered to your account.

 Fursuits

Add



Stranck


Lucario

Bring to Furizon



By clicking on “Add a fursuit” a popup will open where you must upload a fursuit picture and enter the fursona name and the species of the suit.

### Add a fursuit



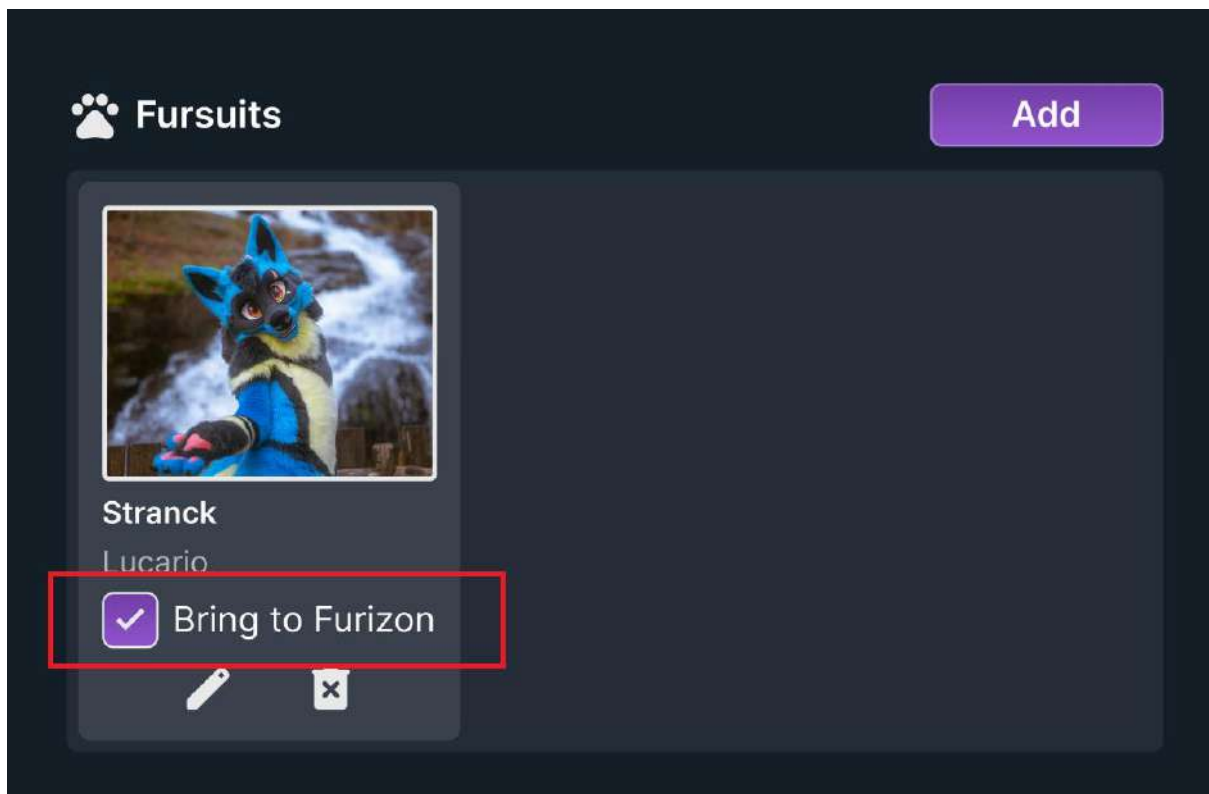
**Name**

**Species**

**Bring to furizon (1/2 badges available)**

I will bring this fursuit to the Event

You can also choose if you bring this new fursuit to Furizon, a choice you can change later, after you confirmed the new fursuit, by clicking on the “*will bring*” button on the bottom of the fursuit “card”.



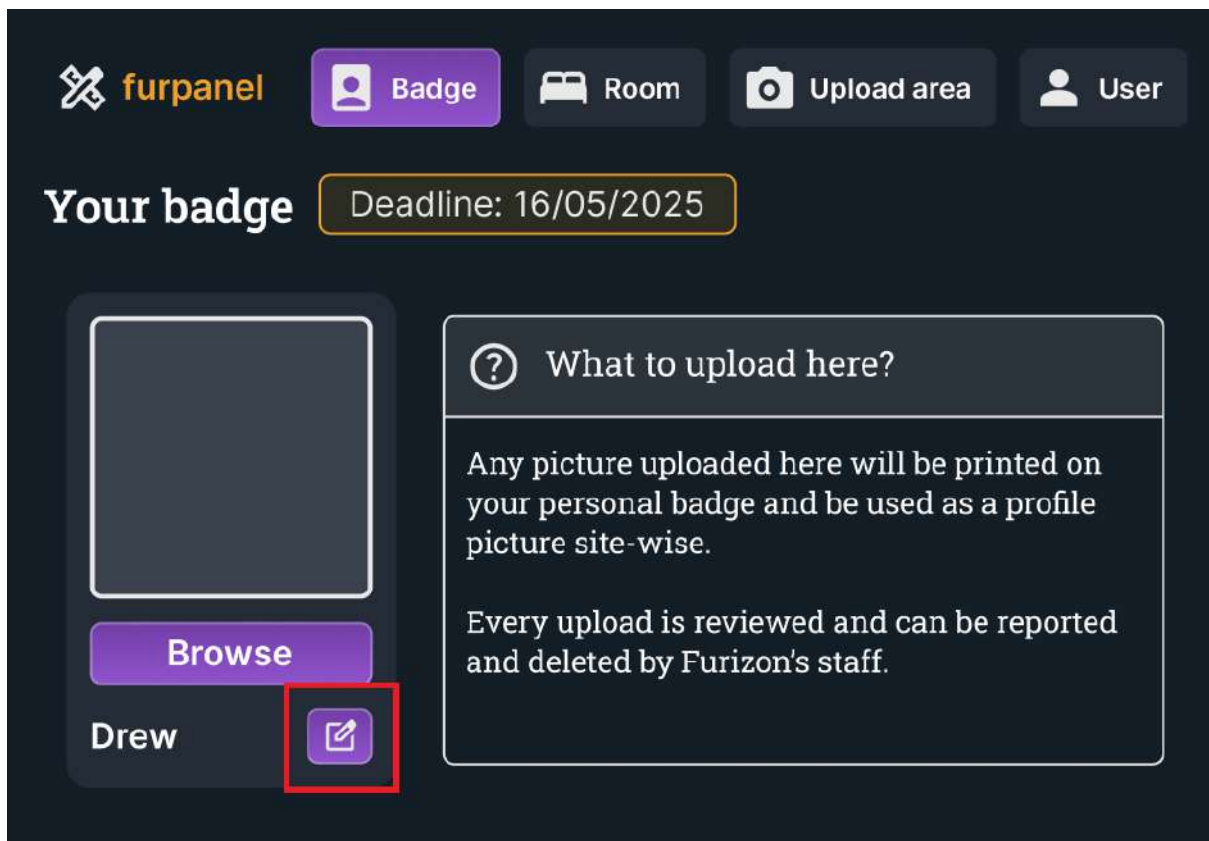
To upload a new fursuit picture, change the fursuit details or fully delete the fursuit, click on the fursuit “card”: a popup will appear where you can make the changes and confirm them. Keep in mind that your fursuit photo will be visible to everyone in the nosecount. We reserve the right to remove any image we find inappropriate.

We offer a limited amount of fursuit badges for free. Check the event rules to understand how many fursuit you are allowed to bring with you for free. If you want to bring more fursuits (and have more fursuit badges printed) you must purchase them. To do so, open the “*Reservation*” tab of your reserved area and click on “*Modify my order*”. You will be redirected to our shop where you will be able to add new badges to your order and pay for them. Follow the “*Modify your order*” section of this document for a more detailed explanation

## **Change your username / fursona name**

**THIS SECTION IS CURRENTLY NOT AVAILABLE YET**

To change your username (also called “fursona name”), go in the “*Badge*” tab of your reserved area. On the left you will find a sample of your badge.

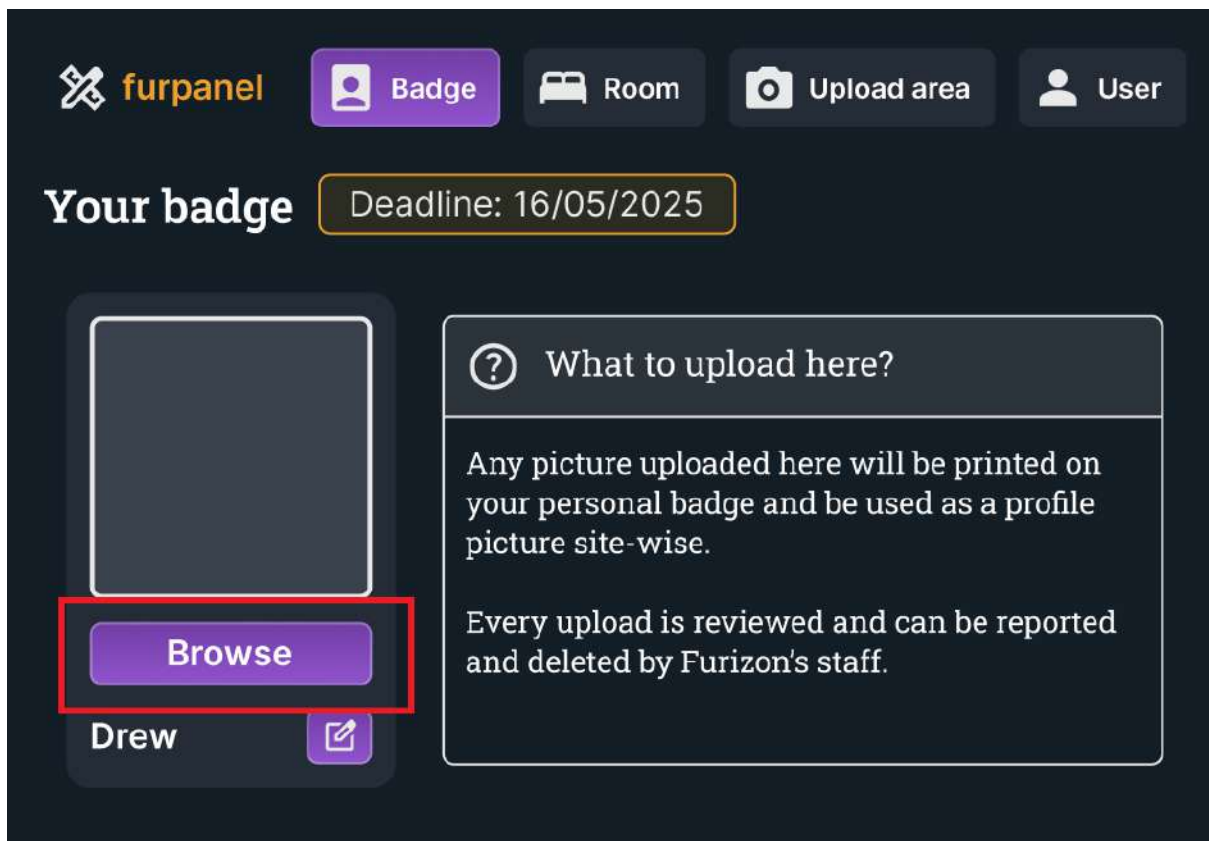


By clicking on the pencil-button on the right of your fursona name, a popup will appear where you can choose your new fursona/username. Keep in mind that it will be visible to everyone in the nosecount. Please be respectful and follow the Furizon guidelines

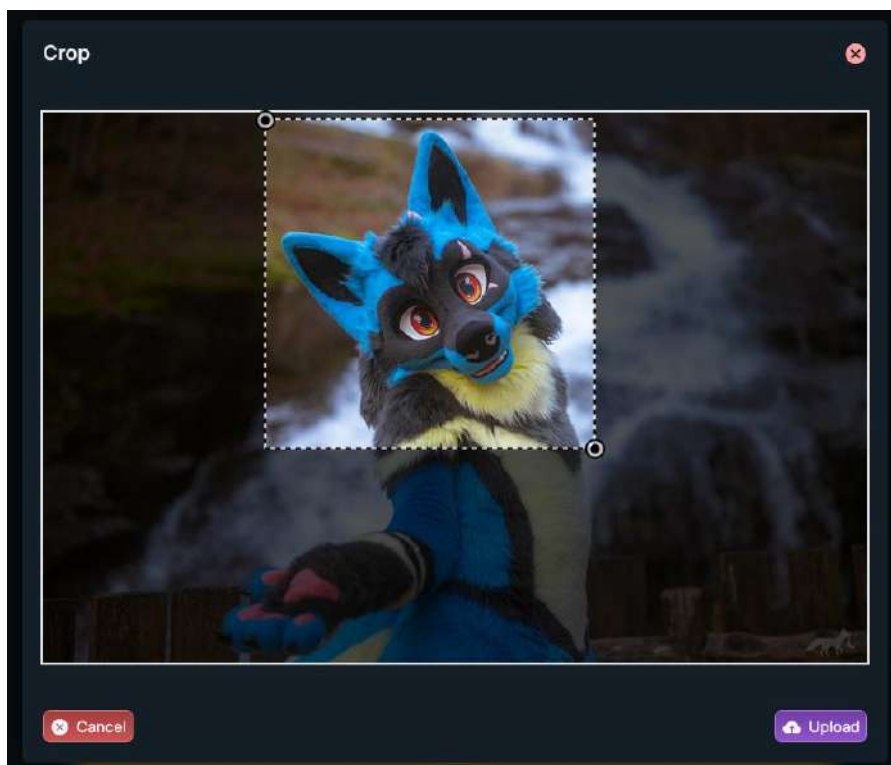
## Upload your badge

**THIS SECTION IS CURRENTLY NOT AVAILABLE YET**

To upload the image of your badge, go in the “*Badge*” tab of your reserved area. On the left you will find a sample of your badge.



To change the image, click on the “*Browse*” button. A popup will open where you have to choose a file from your device. After you have uploaded a file, a crop&resize panel will appear.



After you are satisfied with the result, just click on “*Confirm*”.



Keep in mind that your badge will be visible to everyone in the nosecount. We reserve the right to remove any image we find inappropriate.

## **Event media uploads**

**THIS SECTION IS CURRENTLY NOT AVAILABLE YET**

Furizon photo collector bot has been retired. Long live reserved area uploads!

To upload the photos and videos you have taken during our Furizon events, you can use the “*Upload area*” tab of the Reserved area, or by using our Furizon app! More details on this soon!